

Privacy Policy

This privacy policy applies to Tent Inn, s.r.o. and ZELTHOTEL, s.r.o. (hereinafter referred to as "we", "our company" or "our companies"). This policy explains what personal information we collect, how we use it and how we protect it.

Contact details:

Tent Inn, s.r.o. Karpatské námestie 10A/7770 831 06 Bratislava, Slovakia ID: 52081702 TAX ID: 2120887648 VAT ID: SK2120887648	ZELTHOTEL, s.r.o. Karpatské námestie 10A/7770 831 06 Bratislava, Slovakia ID: 50818881 TAX ID: 2120496059 VAT ID: SK2120496059
tentinn@tentinn.eu	tentinn@tentinn.eu

1. Purposes of the processing of personal data

We process your personal data for the following purposes:

- marketing - sending promotional materials and updates about our services
- service provision - facilitating and managing your bookings, registrations and other interactions with our campsite, providing support

2. Types of personal data processed

We process the following personal data:

- name
- last name
- e-mail
- phone number

3. Methods of obtaining personal data

We obtain personal data through:

- check-in forms at the Tent Inn / Zelt Hotel campsite
- check-in forms at Lock Inn
- check-in forms at Charge Inn

4. Retention period of personal data

We keep personal data for a period of 1 year.

5. Sharing of personal data

We do not share your personal data with third parties.

6. Privacy Policy

Personal data is stored in cloud storage, the security of which is guaranteed by Google LLC.

7. Rights of data subjects

Under Regulation (EU) 2016/679 of the European Parliament and of the Council (GDPR), you have the right to:

- access to personal data
- rectification of personal data
- erasure of personal data (right to be forgotten)
- restriction of processing
- data portability
- objection to processing
- withdrawal of consent

8. Notification of changes to the policy

We will inform you of changes to the Privacy Policy by email: tentinn@tentinn.eu.

This privacy policy is valid and effective as of 1.6.2024